Dear [Representative/Family Member]:

The Veterans Home is committed to providing families with novel coronavirus (COVID-19) informational updates through letters posted on our website and personal updates via telephone regarding your loved ones’ specific status. The Veterans Home has been and will always remain open in its reporting of COVID-19 information during this pandemic.

In response to Executive Order 202.18 issued by Governor Andrew M. Cuomo on April 19, 2020, all nursing homes licensed by the New York State Commissioner of Health shall notify family members or next of kin of all residents if any resident tests positive for COVID-19 or if any resident suffers a COVID-19 related death, within 24 hours of such positive test result or death.

In accordance with Executive Order 202.18, the Veterans Home will post this information as needed on our website, www.nysvets.org. The memo will include the number of new COVID-19 positive tests and COVID-19 related expirations for the past 24-hour period.

Further, the Veterans Home is exploring additional avenues to communicate this information to you. We will update you as these platforms become available.

The Veterans Home will continue to be available to family members to respond to any questions you may have. Do not hesitate to contact your Social Worker for assistance.

**Date: April 29, 2020**

Number of new COVID-19 positive tests: 0
Number of new COVID-19 related expirations: 2

We will continue to fight this pandemic and provide you with the latest information. Many of you have called us and we are happy to respond, always providing the latest information.

In closing, please know that we are thinking of you and your family and hope that you remain safe in your homes.

Sincerely,

Neville A. Goldson, LNHA
Administrator
NYS Veterans Home at St. Albans