



Department of Health

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Commissioner

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Executive Deputy Commissioner

June 29, 2021

Coronavirus (COVID-19) Update and Visitation Update

Dear Resident / Representative:

This letter continues our efforts to update you about events at the Veterans Home.

In light of the lifting of the State of Emergency by Governor Cuomo and the gradual opening up of the State, we have decided to make some changes to the Home's visitation practices.

Starting July 7th, family members will no longer be required to schedule visitation appointments. Family members will be able to visit for one hour during the times designated below:

Monday	10:00 am – 5:30 pm
Tuesday	10:00 am – 8:00 pm (the last visit is at 7pm)
Wednesday	10:00 am – 5:30 pm
Thursday	10:00 am – 8:00 pm (the last visit is at 7pm)
Friday	10:00 am – 5:30 pm
Saturday	11:00 am – 5:30 pm
Sunday	11:00 am – 5:30 pm

* Please Note: Lunch is from 11:45 am - 12:45 pm and dinner is from 5:45 pm - 6:30 pm daily.

We anticipate an influx of visitors during the first few weeks of this change. Please bear with us. We will work with you to ensure that all visits occur timely.

The Home is following CDC and CMS guidance relating to testing for the COVID-19 virus and visitation by families. Per the visitation guidelines, the preferred location of visits is outdoors. Nevertheless, the Home will ensure that in adverse weather conditions visits occur indoors for the safety and comfort of all involved. Compassionate care and end-of-life visits will occur inside resident rooms using the recommended PPEs, and in keeping with CDC's core principles of infection control and monitoring.

At this time, we have no positive resident cases. Since the onset of the virus, we have had one hundred thirty-seven residents and one hundred seventy staff test positive for the virus. We continue to work with the local and state health departments in our efforts to prevent the spread of the virus.

We also have the COVID-19 vaccine in-house and are able to provide it to new residents who have not been vaccinated, and those who request the vaccine. In addition, we continue to test unvaccinated staff as per regulation and provide the vaccine as requested.

The Nursing Supervisors are available to provide information about your loved one in the event you cannot reach unit staff. The Nursing Supervisors may be reached at (914) 987-9056 or (914) 987-9057.

On this upcoming Independence Day weekend, the staff of the Veterans Home wish you and your families the many joys and freedoms that our veteran residents so honorably fought to maintain. We are honored to care for your loved one.

Sincerely,

Nancy Baa-Danso

Nancy Baa-Danso, RN, BSN, MPH, LNHA
Administrator

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