



## Department of Health

**ANDREW M. CUOMO**  
Governor

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Commissioner

**LISA J. PINO, M.A., J.D.**  
Executive Deputy Commissioner

June 18, 2021

### **Coronavirus (COVID-19) Update**

Dear Resident / Representative:

This letter continues our efforts to update you about events at the Veterans Home. We had two residents test positive for the coronavirus since our last letter. Both residents are fully vaccinated, are asymptomatic and doing well. Since the onset of the virus, we have had one hundred thirty-six residents test positive. We continue to work with the local and state health departments in our efforts to prevent the spread of the virus.

We also have the COVID-19 vaccine in-house and are able to provide it to new residents who have not been vaccinated, and those who request the vaccine. We also continue to test unvaccinated staff twice weekly as per regulation and provide the vaccine as requested. To date, we have had one hundred seventy staff positive for the virus. Further, we have not had a staff test positive in over a month.

Please continue to use the email address: [Montrose.VA-Visitation@nysvets.org](mailto:Montrose.VA-Visitation@nysvets.org) to schedule your visits.

Tuesday	10:00 am - 12:00 pm & 1:00 pm - 4:00 pm
Wednesday	10:00 am - 12:00 pm & every other Weds. from 6:00 - 8:00 pm
Thursday	10:00 am - 12:00 pm & 1:00 pm - 3:00 pm
Friday	10:00 am - 12:00 pm
Saturday	10:00 am - 2:00 pm every other Saturday starting June 5 <sup>th</sup>
Sunday	1:00 pm - 5:00 pm every other Sunday starting June 6 <sup>th</sup>

You may also use call (914) 788-6056 to schedule your visit. Please use either the email address or the telephone number. When scheduling a visit, please provide your name, the name of your loved one, the date and time you would like to visit and the type of visit you are requesting. Someone from the facility will respond to your email or telephone message and schedule a date and time for your visit. Please give us 3-5 days from the time the request is made for a facility member to receive, schedule, and respond to your email/call. You may also contact the Pastoral Care Department at (914) 788- 6180 to schedule Compassionate and End-of-Life visits only.

We are working on finalizing our policies and procedures on the Personal and Compassionate Caregiving regulations and shall share them with you as soon as possible.

The Nursing Supervisors are available to provide information about your loved one in the event you cannot reach unit staff. The Nursing Supervisors may be reached at (914) 987-9056 or (914) 987-9057. Thank you for your patience and cooperation.

Sincerely,

*Nancy Baa-Danso*

Nancy Baa-Danso, RN, BSN, MPH, LNHA  
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