



Department of Health

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Executive Deputy Commissioner

March 31, 2021

VISITATION PLAN FOR FACE-TO-FACE VISITS – 1st WEEKEND of APRIL

Dear Resident / Representative:

The Veterans Home has been working on a limited face-to-face re-opening plan with collaboration from a dedicated group of staff. For the 1st weekend of April, we will start face-to-face visits on a limited basis following CDC guidance (reference CMS QSO-20-30) on Wednesday March 31, 2021. A fact sheet explaining the rules and expectations is attached.

Visits must be scheduled in advance by calling the Pastoral Care Department at 914-788-6180. Staff will manage visitation periods, 30 minutes per visit, to allow as many residents as possible an opportunity to see their loved ones.

The Veterans Home will allot visits on Thursday April 1st from 10:00 AM - 11:30 AM and 1:00 PM - 4:00 PM, Friday April 2nd from 10:00 AM - 11:30 AM and 1:00 PM - 4:00 PM, and Saturday April 3rd from 10:00 AM - 11:30 AM.

Visitors are to check in at the Security desk and be screened (consisting of a temperature check and questions about symptoms, exposure, and recent travel). Two (2) visitors are allowed per resident visit, to allow for appropriate social distancing. Visitors are required to wear a face covering at all times while on the premises AND adhere to hand sanitizing and social distancing requirements of at least 6 feet apart.

Facility management is working on reviewing and updating the visitation plan in accordance with the most recent changes to the state and federal guidelines. These changes will be communicated to you via post to the website or zoom meeting. Please feel free to let us know if you have any questions.

Sincerely,

Nancy Baa-Danso

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3-31-2021

COVID-19 VISITOR FACT SHEET

1st WEEKEND of APRIL 2021

The Veterans Home's mission and goal are always to keep both you, your loved one and our staff safe from infectious diseases in general and the novel coronavirus (COVID-19) in particular. Please follow the following guidelines:

- If at any time we feel there would be a concern with your loved one's safety the facility has the right to immediately intervene and stop the visit from continuing.
- Children under age 18 who can wear and tolerate a mask at all times while at the Home including during the length of the visit, are welcome if accompanied by an adult 18 years of age or older and comply with all other requirements.
- All visits are limited to 30 minutes with no more than 2 visitors per visit to ensure all residents can visit with their loved ones, and to ensure social distancing.
- Visits may be cancelled due to inclement weather.
- All visits will be by appointment only. Call (914) 788-6180.
- All visitors must remain in the designated area for visits.
- At the present time, all visits shall take place under the awning in the front of the building.
- Both resident and visitors will be expected to adhere to social distancing rules; must maintain a distance of at least 6 feet apart.
- Both residents and visitors will be expected to wear masks at all times to limit transmission of COVID-19. The facility shall provide masks to visitors as necessary.
- Both residents and visitors will be expected to use 60% alcohol-based products to limit transmission of COVID-19.
- Staff will be available to assist with visits as necessary.
- To ensure everyone's safety, please refrain from eating and drinking during the visits.
- All surfaces shall be disinfected before and after the visit.
- Appropriate PPEs shall be worn as necessary.
- Visitors shall be required to complete a form providing demographic information about themselves. This is to assist with contact tracing in the event COVID-19 is identified following the visit.