



Department of Health

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Executive Deputy Commissioner

November 16, 2020

Coronavirus (COVID-19) Update

Dear Resident / Representative:

This letter is to update you about events at the Home as far as the Coronavirus. As you are aware, there is an upward trend in the number of people coming down with the virus or testing positive for the virus throughout the country, New York State and in Westchester County. The Home's management continue to work diligently with DOH and other regulatory agencies to keep the virus out of the facility. We also have enough PPEs to care for our residents.

We currently do not have any COVID-19 positive residents in the facility. As of today, we have had 125 staff test positive for the virus. Baring anyone else (staff or resident) testing positive, face-to-face visits will commence on November 18, 2020.

Face-to-face visits will take place in the Empire Room. Based on the limitations placed on the number of persons who can be in an enclosed space at a time, we can accommodate two face-to-face visits and one window visit or two window and one face-to-face visits at the same time. As provided in previous communication to you, face-to-face and window visits must be scheduled at least 48 hours in advance by calling the Pastoral Care Department at (914) 788-6180. Face-to-face visits are 30 minutes in duration and window visits are 15 minutes in duration.

Please note that virtual visits will continue by calling the Recreation Department at (914) 788-6175. All visits must be confirmed by the staff prior to visitation. The Veterans Home will allot visits during the designated days as follows: Tuesdays, Wednesdays, and Thursdays, excluding holidays as appear below:

	<u>Morning</u>	<u>Afternoon</u>
Tuesday:	10:00am - 11:30am	1:30am - 4:30pm
Thursday:	10:00am - 11:30am	1:00pm - 2:00pm
Every other Wednesday:		6:00pm - 8:00pm

We continue to work on adding weekend hours to the program and will update you as it happens.

For face-to-face visits, visitors must come to the Security desk and be screened (consisting of a temperature check and answering questions) and provide proof of a negative COVID-19 test result within the last seven (7) days prior to a visit. Two (2) visitors are allowed per resident visit. Visitors are always required to wear a face covering while on the premises and adhere to hand sanitizing and social distancing of at least 6 feet apart. Window visits do not require COVID-19 testing.

Please let us know if we can be of further assistance and thank you for working with us during these difficult times.

Sincerely,

Nancy Baa-Danso

Nancy Baa-Danso, RN, BSN, MPH, LNHA
Administrator | NYS Veterans Home at Montrose