

ANDREW M. CUOMO Governor HOWARD A. ZUCKER, M.D., J.D. Commissioner **LISA J. PINO, M.A., J.D.** Executive Deputy Commissioner

September 4, 2020

Coronavirus (COVID-19) Update

Dear Resident / Representative:

This letter is to provide you with an update on the status of the Veterans Home's efforts to prevent the spread of the coronavirus. The safety and wellbeing of all residents is our top priority. We continue to receive guidance from federal and state government agencies and the departments that oversee nursing home care and services. The Infection Prevention and Control Committee continues to meet as necessary to review new guidance and working closely with the county, regional, and state health department contacts.

A total of twenty-one residents have tested positive since testing started along with one resident who was presumed to be positive. We conducted a facility-wide test this week and continue to test all residents with symptoms or if a resident must test prior to a hospital appointment/procedure.

Twenty-three employees have tested positive or presumptive positive since testing became readily available. Staff continue to be tested weekly.

The Apple, Oak and Hawthorn Neighborhoods are following a higher level of precautions due to the potential contact with an employee who tested positive. These precautionary measures include requiring residents to remain in their rooms with their door closed whenever possible. This higher-level quarantine will continue until September 9th, but this date may change if there is any new exposure or new guidance.

Residents are encouraged to continue to use the Home's iPads and tablets to video chat with friends and family. Window visits are also still allowed. Please call ahead and make arrangements with staff before visiting.

Please let us know if you have any questions.

Be well,

Kurt D. Apthorpe

Kurt D. Apthorpe, MBA, CNHA, LNHA Administrator NYS Veterans' Home 4207 State Highway 220 | Oxford, NY 13830