



## Department of Health

**ANDREW M. CUOMO**  
Governor

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Commissioner

**LISA J. PINO, M.A., J.D.**  
Executive Deputy Commissioner

July 24, 2020

### **Coronavirus (COVID-19) Update**

Dear Resident / Representative:

As we come to the end of our fifth month fighting the Coronavirus, we want to take time to update you on what is happening at the Veterans Home.

As we informed you in our previous letter, we currently do not have any COVID-19 positive residents in-house. Facility management and the Infection Control Preventionist continue to work closely with our county, regional, state and federal authorities to keep the virus out of the facility.

Governor Cuomo's Executive Order requires that nursing homes test all staff once a week for the novel coronavirus. We have followed this directive assiduously, and as a result, have identified 106 staff members who have tested positive or presumptive positive for the virus. Almost all of the staff have been asymptomatic. We continue to be extremely vigilant in the care of our residents - your loved one, and in doing so we closely monitor staff use of personal protective equipment (PPE) as required to keep the virus away from your loved one. Further, we continue to have enough PPEs to meet the needs of our residents.

The window visit program continues to brighten the days of our residents and families, and we encourage families to visit and see their loved ones. Please call ahead and schedule a visit. We have also developed a program to start Face-to-Face visits for our family members and shall begin as soon as the facility meets the required criteria for Face-to-Face visits. In the meantime, please join us in our weekly Zoom meetings which occur every Wednesday at 12:00 pm. Terri Graig and Elder Jesse Martin will help you schedule a visit with your loved ones, and they may be reached at (914) 788-6144 and (914) 788-6180, respectively.

The Nursing Supervisors are available to provide information about your loved ones in the event you cannot reach unit staff. They can be reached at (914) 987-9056 or (914) 987-9057.

Please reach out to us if you have any questions.

Very sincerely yours,

*Nancy Baa-Danso*

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