



Department of Health

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Commissioner

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Executive Deputy Commissioner

April 1, 2020

Dear Residents, Families and Friends:

Continuing with our commitment to keep you informed on the situation at the Veterans Home, here is what's happening as of today:

- Since the beginning of this pandemic, two (2) residents of the Veterans Home have tested positive for the coronavirus. One continues to be in stable condition at the Veterans Home, while the other, a resident of advanced age with multiple co-morbidities died in the hospital.
- Please remember that we will always continue to keep you informed of your loved one's status as events unfold.
- As you know, staff live in the community and are not immune from the virus. A few staff members have come down with the virus and have been out of work. They continue to be stable and will return to work as recommended by their physicians.
- We continue to screen all staff members on all shifts for illness including a temperature check. So far, this has been successful in that it has kept any sick staff members away from our residents.
- We want to continue to assure you that there is plenty of personal protective equipment (PPE) on hand, and shortages are not anticipated at this time. PPE includes masks, gowns, shields and gloves. All guidelines for the usage of PPE are in effect and strictly enforced.
- The no-visitor policy continues to be in effect. We continue to be grateful to you for your full cooperation as we continue to follow the guidelines established by Governor Cuomo, the DOH and CDC. We know this is difficult and we ask that you bear with us during these uncertain times.
- The Social Work and Therapeutic Recreation Departments continue to work with you and your loved one through Face Time, Skype, video chatting or phone conversation. Please reach out to the Therapeutic Recreation Department at 914-788-6175 to arrange a video visit.

- The staff continue to keep residents actively engaged and in good spirits.

Thank you for entrusting your loved ones to our care, and your unwavering support of the facility and its staff. As always, we are a phone call away.

Best Regards,

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