



## Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**SALLY DRESLIN, M.S., R.N.**  
Executive Deputy Commissioner

March 27, 2020

Dear Residents, Families and Friends:

Continuing with our commitment to keep you informed on the ever-changing response and situation of the novel coronavirus (COVID-19) at the Veterans Home, this letter will provide the latest information as of this morning.

- As of this writing, we are pleased to report that the COVID-19 positive resident remains in stable condition at the hospital. No other residents have tested positive for the virus.
- Three other residents that were sent to the hospital for non-COVID-19 related illnesses have tested negative for the virus. This is very much a testament to the effectiveness of the infection control measures implemented throughout the Veterans Home. Please remember that we will continue to keep you informed of your loved one's status as events unfold.
- Staff who are sick continue to be stable and will return to work as recommended by the physician.
- We want to continue to assure you that there is plenty of personal protective equipment (PPE) on hand, and shortages are not anticipated. PPE includes masks, gowns, shields and gloves. All guidelines for the usage of PPE are in effect and strictly enforced.
- As you know, the no-visitor policy continues to be in effect. We continue to be grateful to all families for your full cooperation as we continue to follow the guidelines established by Governor Cuomo, the New York State Department of Health and the Centers for Disease Control and Prevention (CDC). We know this is difficult and we ask that you bear with us during these uncertain times.
- The Home's practice of screening all employees before their assigned shift for illness including a temperature check continues.
- The Social Work and Therapeutic Recreation Departments continue to work with you and your loved one through Face Time, Skype, video chatting or phone conversation. Do not hesitate to reach out to the Therapeutic Recreation Department at 914-788-6175 to arrange a video visit.

- We are pleased to report residents remain actively engaged and in good spirits.

*“Never Forget”*. The Veterans Home and the staff have taken this motto to heart. We never, not for one minute, have forgotten our obligation to our veterans who have given their all for us. We are committed to keeping our veterans and all residents safe.

As always, we are a phone call away. Please continue to follow proper precautions for you and your family for the days and weeks ahead.

Best Regards,

*Nancy Baa-Danso*

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